## Let leaders lead.

Empower your managers and build thriving teams.

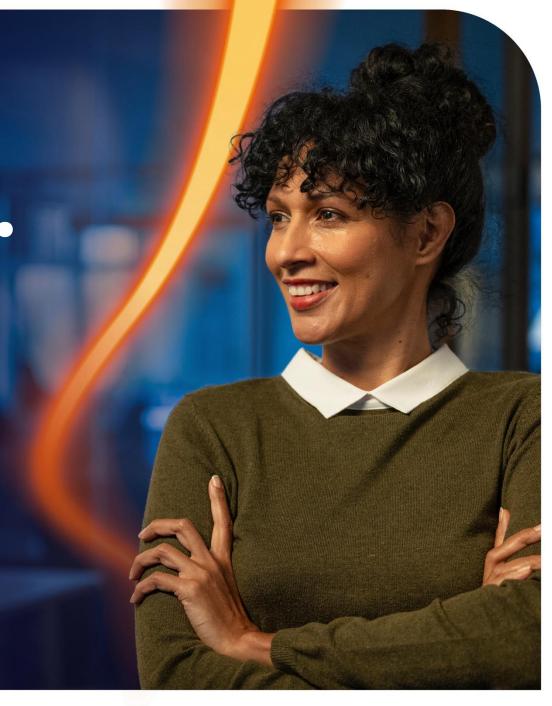


Anne Maltese VP of People Insights Quantum Workplace



Phil Haussler Chief Product Officer Quantum Workplace





## HR can't do it all

- Overstretched
- Disconnected data
- > Struggling to scale

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**Opportunity:** 

When HR empowers managers, teams thrive

### Strong connection drives retention.



(emotional bond to organization, team, work)



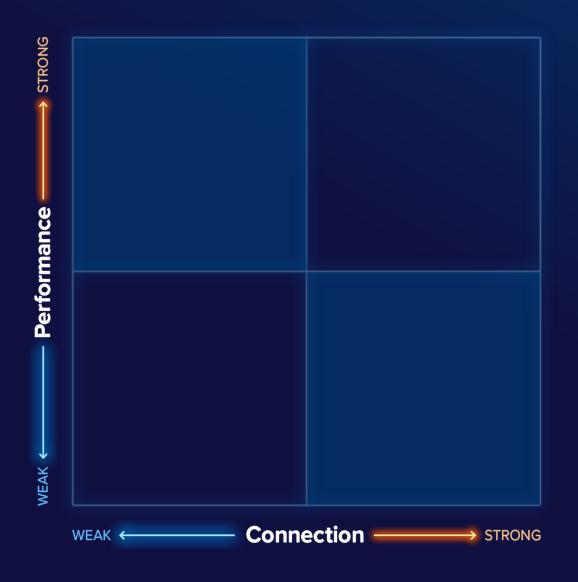
### Strong performance drives results.



(individual, team, organizational achievement)

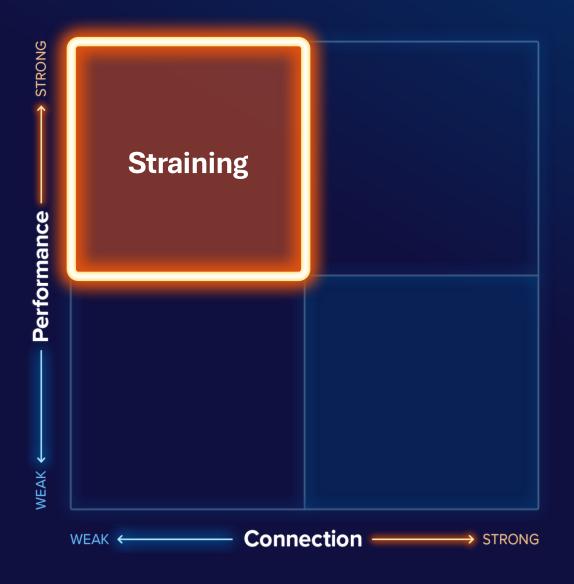


### Every team lives somewhere on this grid.



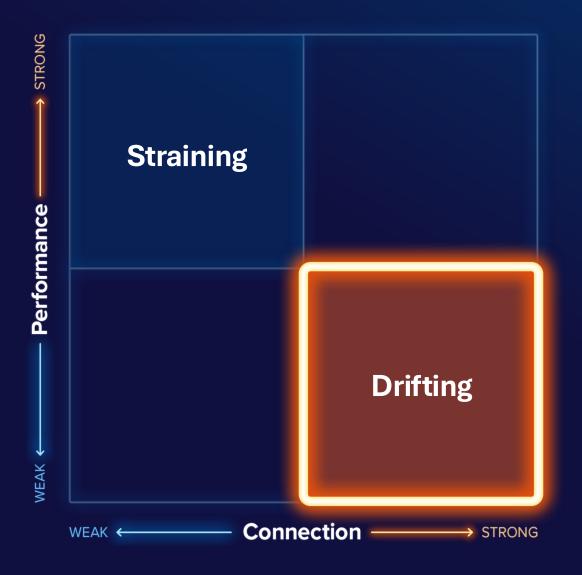


#### Performance without connection = burnout.



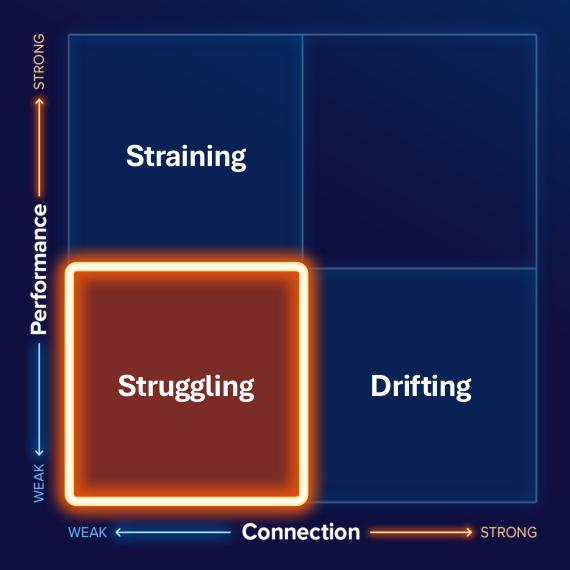


### Connection without performance = complacency.



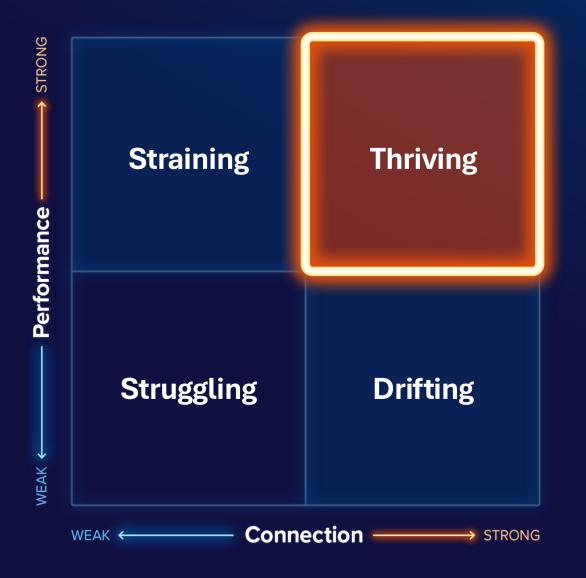


## Lacking performance & connection = talent churn + weak results





### Thriving = strong retention + strong results







Struggling people leaders.



Brilliant engineers.

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people leaders.

× Growth outpaced leadership capacity



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- Growth outpaced leadership capacity
- × Managers promoted for technical skills



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- × Growth outpaced leadership capacity
- × Managers promoted for technical skills
- × Turnover impacted client work and culture





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> New CEO focus: expansion to continuity





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- > New CEO focus: expansion to continuity
- Leadership readiness a business priority

### benesch



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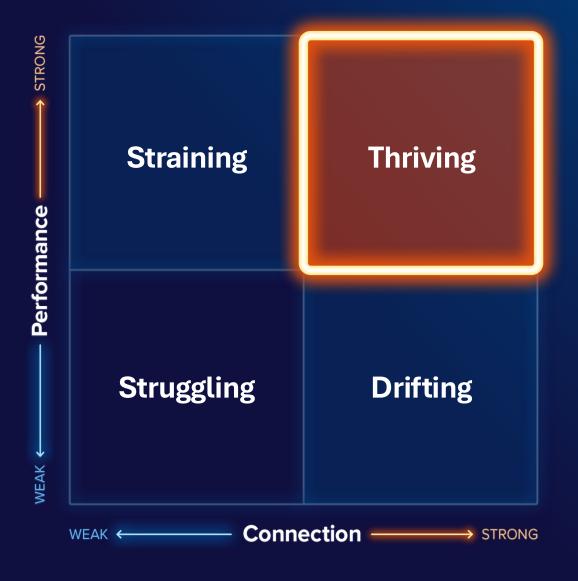
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- > HR key driver of enablement

### benesch



We couldn't just keep hiring.
We needed to equip the leaders we already had.

- New CEO focus: expansion to continuity
- Leadership readiness a business priority
- > HR key driver of enablement
- > Managers equipped with insight to act on



## Conditions for thriving teams

- > Aligned
- **>** Empowered
- > Growing
- Valued



#### **Teams thrive when:**

- > Managers have clarity & context
- > They understand strategy & priorities
- > It's meaningfully translated to teams

**Employees are** 

3.3X

more likely to be engaged when goals align with organizational priorities

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Clarity creates focus.
Alignment creates momentum.

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#### **Teams thrive when:**

- > Employees have a voice
- > Managers can clear roadblocks
- > Feedback drives changes
- > Autonomy meets accountability

Engaged employees are

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- > Share results directly with managers
- > Give teams simple action frameworks
- > Involve managers early in change

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Give managers room to lead with accountability for their results

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- > Managers invest in people
- > Growth creates impact today and future readiness

**Employees are** 

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#### Where to shift:

- > Personalized, visible growth plans
- > Continuous conversations
- > Learning in the flow of work
- > Coach for today and tomorrow

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Growth drives loyalty today and performance tomorrow.

**Employees are** 

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#### Teams thrive when:

- > Recognition is timely & personal
- > Pay feels fair & transparent
- > Top performance is celebrated
- > Rewards connect to results

#### Top Reasons Employees Leave

#1
Lack of career growth

#2
Lack of fair pay

#3
Lack of recognition

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- > Equip managers to discuss pay
- > Make peer recognition routine

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People who don't feel valued leave. People who feel valued out-perform. Top Reasons Employees Leave

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# Turning leadership into a capability

#### **Aligned**

managers trained on clear frameworks

#### **Empowered**

real-time, team-level insights & action plans

#### **Growing**

skill building and leadership pathways

#### **Valued**

transparency & recognition



Thriving people leaders.



Thriving people leaders.





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6% voluntary turnover rate (lowest in company history)

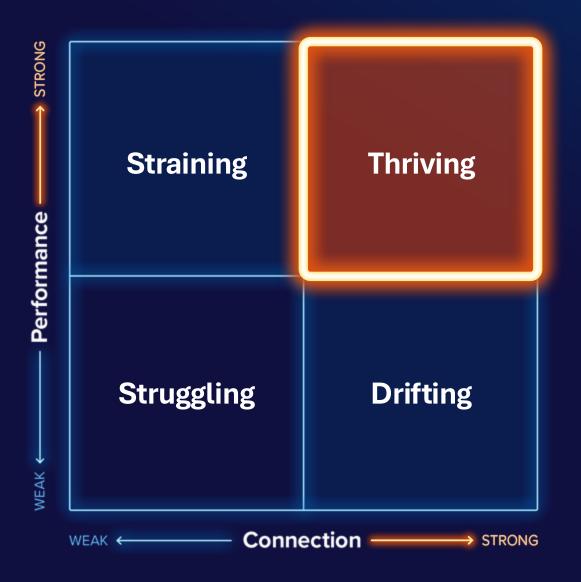
#### **Performance & Connection Improvements**

- Employees understand performance expectations + how performance is measured
- Managers providing more effective coaching
- Advancement opportunities are growing
- Teams better understand where the organization is headed
- More employees see how they fit in the future





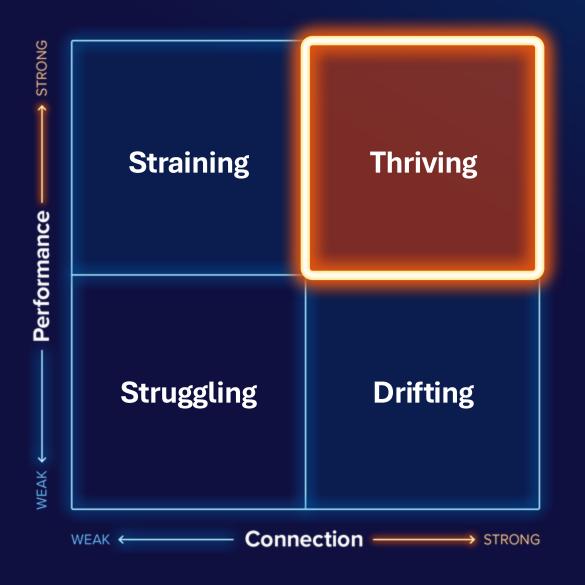
Our managers aren't just managing anymore—they're developing the future leaders of our business.



## Thriving =

**Strong Performance + Strong Connection** 

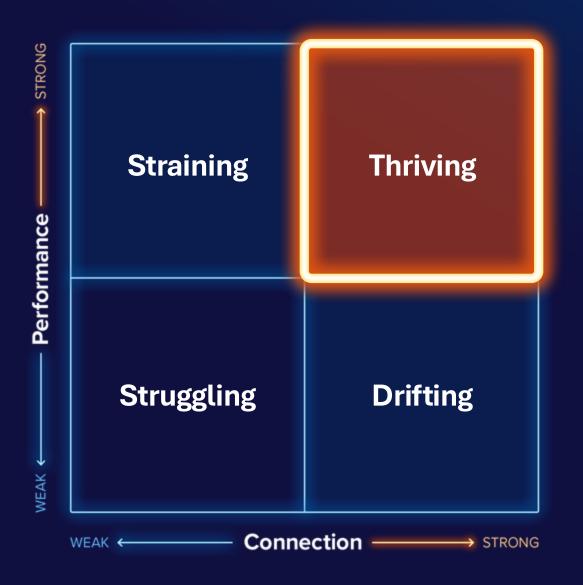




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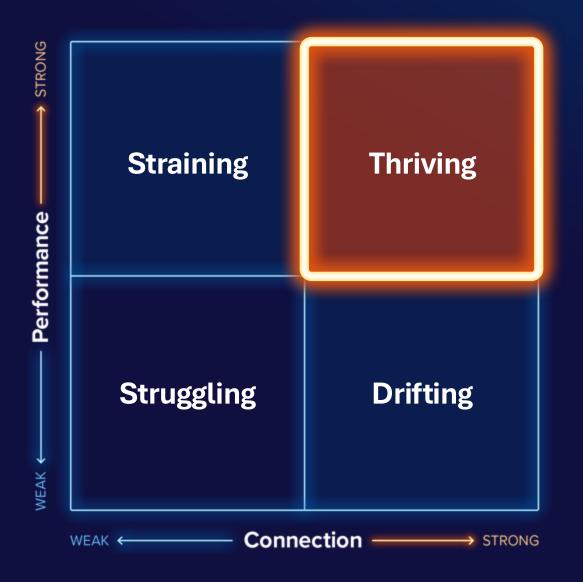
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When HR empowers managers, teams thrive.





# Thriving teams drive retention & results.





# Light the way for your leaders.

Build thriving teams.

